Building a better business: A checklist

Start with your purpose. What is your 'why'?
Undertake a simple carbon footprint.
Develop an environmental policy – give it some personality.
Develop your environmental strategy. Remember to talk to the team and your customers.
Strategy is great but building a culture counts. Have you worked on building a culture of curiosity and sustainability? What could you do to make this easier and better?
Consider Scope 1 and 2 carbon assessments.
What about Scope 3?
How can you use design (product design, packaging design or process design) to design impact out?

Do you want to go public with your environmental claims? If so what is the best way of doing this? It needs to be authentic and science-based.
Do you want to sequester (offset) your impact? If so how and who with?
What training do you need to undertake?